

Quarterly Performance Report - Projects

As at 30 June 2026 (Quarter 4 2025/26)

- Completed
- On Target
- Below Target
- Not Commenced

Focus Area 01: Economy

Objectives

- 1.1 - Local jobs to retain our people and attract skilled workers
- 1.2 - A diversified economy that supports growth sectors
- 1.3 - Well-planned, sustainable urban development
- 1.4 - A thriving city that residents are proud to call home and people want to visit
- 1.5 - A supportive business environment where investment is encouraged, and entrepreneurship prospers
- 1.6 - A highly skilled workforce supported by strong education and training opportunities

Action	Objective	Status	Comment	Responsibility
Project EC01: Falcon Coastal Shared Path Planning, design and construction of the new Falcon Coastal Shared Path from Mercedes Avenue (Falcon) to Cesia Lane (Wannanup).	1.3, 3.4, 2.5	●	Overall project on track with 80 % of design complete.	Project Management
Project EC02: Active Transport Plans Develop district level Active Transport Plans to guide future investment in shared path upgrades and renewals.	1.3, 3.4, 2.5	●	The Central Mandurah Active Transport Plan is currently being progressed in conjunction with the Mandurah Centre Plan (Strategic Centre Precinct Structure Plan). Initial auditing and alignments with long term cycle network has commenced.	Strategic Land Use Planning
Project EC03: Pinjarra Road - Stage Upgrade Deliver major upgrades to Pinjarra Road between Dower Street and the City Centre.	1.3, 3.4	●	The upgrade of Pinjarra Road between Dower Street and the City Centre (at the Anstruther Road intersection) has been completed.	Technical Services
Project EC04: Mary Street Intersection Upgrade Plan and deliver upgrades to the intersection of Mary Street and Leighton Place, in line with the Western Foreshore Leisure Precinct Master Plan.	1.3	●	Traffic data required to finalise traffic modelling has been received and is being analysed, with a report to be submitted in Q1 2026/27. Intersection upgrade design is expected to be completed following the results of the traffic monitoring.	Technical Services
Project EC05: Tims Thicket Road Pavement rehabilitation and resurfacing of Tims Thicket Road and the upgrade of the intersection of Tims Thicket Road and Jandu Way.	1.3	●	The project is substantially completed.	Technical Services
Project EC06: Anstruther/Pinjarra Road Intersection Upgrade Upgrade of signalised intersection with fully controlled and protected right turn movements.	1.3	●	The upgrade of the signalised intersection (Anstruther/Pinjarra Road) with fully controlled and protected right turn movements, has been completed.	Technical Services
Project EC07: Western Foreshore Leisure Precinct (TRANSFORM MANDURAH) Plan, design and implement the Western Foreshore Leisure Precinct Master Plan.	1.2, 1.4, 1.5	●	Car park concept plans have been developed for internal and external consultation.	Technical Services
Project EC08: Western Foreshore Coastal Protection & Water Infrastructure Plan, design and deliver foreshore coastal protection and infrastructure as part of the Western Foreshore Leisure Precinct Master Plan.	1.2, 1.4, 1.5	●	The project is on track with design 50% complete.	Marina and Waterways
Project EC09: Western Foreshore Commercial Site Progress planning processes for the development of the Commercial Site within the Western Foreshore Leisure Precinct.	1.1, 1.2, 1.5	●	Leisure Precinct Master Plan approved by Council, and former King Carnival structures and boundary fencing cleared from site. The State Government undertook its community consultation in relation to the proposed land excision between 12 November and 15 December 2025 and the City is awaiting feedback on the outcomes of this process. Cultural Heritage Survey underway, and further traffic modelling on the Mary Street intersections have been undertaken, with outcomes and recommendations to be presented to Council in a briefing by October 2026.	Economic Development

Project EC10: Mewburn Carpark & George Robinson Gardens Plan and deliver upgrades to the Mewburn Carpark & George Robinson Gardens in line with the outcomes of the City Centre Master Plan.	1.3		Concept plans have been developed for internal and external stakeholder consultation.	Technical Services
Project EC11: Waterways Waterfront Master Plan Develop an implementation plan for the Waterways Waterfront Master Plan.	1.2, 1.4, 1.5		Implementation plan drafted and under review	Marina and Waterways
Project EC12: Mandurah Strategic Centre Structure Plan Undertake a review in line with the outcomes of the City Centre Master Plan (including housing density considerations and a plan to manage Payment in Lieu of Parking).	1.3, 1.4, 1.5		The Mandurah Centre Plan (Stage 1 Engagement) has been completed seeking to capture values and vision from the community and stakeholders. Specialist technical reports on housing, commercial needs, water management and public open space are underway with this key analysis to feed into the plan's preparation. Stage 2 Engagement to be undertaken during 2026/27.	Strategic Land Use Planning
Project EC13: Mandurah Terrace South Plan, design and implement upgrades to the movement network (including cyclists and pedestrian) for Mandurah Terrace South (Mandurah bridge to Gibson street) including the Eastern Foreshore central car park.	1.3, 2.5, 3.4		Development of a draft Concept Plan has commenced. Further refinement of the scope is required to ensure the Concept Plan meets expectations for City Centre activity. To be rescoped (in conjunction with EC14) and progressed in 2026/27.	Strategic Land Use Planning
Project EC14: Streetscape Upgrades Develop plans for City Centre streetscape upgrades to the Sholl Street / Cooper Street / Hackett Street area.	1.3		Opportunities being investigated to integrate concepts into the Mandurah Centre Plan outcomes and updated expectations for City Centre.	Strategic Land Use Planning
Project EC15: City Centre Parking Plan Delivery Implement key actions of the City Centre Parking Plan including signage, bay adjustments, timed parking changes and monitoring sensors.	1.3, 1.5, 3.4		Eastern Foreshore North, Eastern Foreshore South, Eastern Foreshore Central, Woolworths Central Parking Station, Mandurah Terrace, Gibson Street and Sutton on Street Bays signage have been amended to provide for 7 day a week parking. Rostering of 7 days surveillance commenced 1 July. There are two off street parking areas at the Post Office and Council Admin Car Park that have not been updated at this stage. Updated Occupancy Counts have been completed in line with the Parking Plan.	Development and Compliance
Project EC16: Peak Period Overflow & Events Parking Plan Develop a Peak Period Overflow & Events Parking Plan to facilitate improved management and communication of City Centre parking options during peak holiday and event periods.	1.3, 1.5, 3.4		Discussions have been held on the Peak Period Overflow Parking Plan with key stakeholders including events and Visit Mandurah. The intention is to commence the overflow use of Nell Regan Reserve and Hackett Street with Line Making and signage. A communications plan would accompany including the use of VMB's. The plan will be in place from the Christmas pageant through to the end of the January school holidays. Final plan is being drafted currently.	Development and Compliance
Project EC17: Civic Precinct Master Plan Develop a Concept Plan and detailed Civic Precinct Master Plan to guide the future development of community infrastructure, potential commercial opportunities, pedestrian movement, parking and infrastructure upgrade	1.2, 1.3, 1.4, 1.5		Project has been broken into stages with a consultant appointed to undertake Community Needs Assessment for the Civic precinct.	Strategic Land Use Planning
Project EC20: Town Jetty Boardwalk replacement Renew and upgrade the boardwalk adjacent to the Town Jetty.	1.3		Design for boardwalk replacement is complete. Construction works are expected to commence in 2026/27.	Technical Services
Project EC21: Yalgorup National Park (TRANSFORM MANDURAH) Partner with key stakeholders (including DBCA) to develop sustainable eco-tourism opportunities and product in Yalgorup National Park and adjacent areas.	1.1, 1.2, 1.4		Final design for the new/ upgraded Thrombolites Boardwalk has been completed, with tender awarded in June. Detailed design is progressing for Stage 1 activation components, including the proposed Quail Road recreation node and the potential alignment for the walking trail connection from the node to the existing lakeside loop trail. Referral to Department of Water and Environmental Regulation finalised for Tim's Thicket Road Reserve for construction of the formal beach access car park and no approvals required. DBCA progressing RFQ for contractor construction of the Tim's Thicket car park, with survey, engineering and detailed design being finalised, and completion of construction to occur by December 2026.	Economic Development

Project EC22: Yalgorup National Park Northern Access Road Plan, design and construct the new northern access road into Yalgorup National Park - Quail Road extension.	1.4		Land tenure arrangements have been progressed with DBCA for Quail Road extension, including endorsement for an initial lease and ultimate excision of land from the National Park by the Cooperative Management Committee with Gnaala Karla Boodja and the Conservation Parks Commission. Environmental Impact Assessment completed and decision notice received for the Commonwealth EPBC Act referral for the Quail Road extension, advising that the proposal is not a controlled action under the EPBC Act and no Commonwealth approvals required. The State clearing application has been lodged with DWER and released for public consultation, with no submissions received. Final decision not yet made by DWER, with further information now requested about environmental impact mitigation and offset management plans to be provided before proceeding. Detailed Design of the road completed, and detailed design of stage one of the recreation node is well progressed, including the potential walking trail alignment from the proposed Quail Rd recreation node and the existing Lakeside Loop Trail to the Thrombolites.	Economic Development
Project EC23: Beach Access Management Plan Prepare an implementation plan to manage beach access for Mandurah's southern beaches including Yalgorup National Park.	1.4		Further to the Yalgorup National Park Concept Master Plan endorsed by Council in May 2024 and closure of Tim's Thicket Rd endorsed by Council in August 2025, the City is progressing planning with DBCA around the construction of a formal car park and entry to the beach access area around Tim's Thicket and Whitehills Rd. Tim's Thicket Road closure advertising period is complete with no submissions received, and vegetation surveys for a referral to Department of Water and Environmental Regulation have been completed, with no approval necessary for the carpark works. DBCA will next progress an RFQ for construction of the car park, and the project team will move to the next stages of design for the related projects in this area including renewal of the pedestrian access to the beach at Tim's Thicket Rd, 4WD track upgrades and signage, which will inform the implementation plan for beach access management at these locations.	Economic Development
Project EC24: Mandurah Crab Fest Plan and deliver the annual Mandurah Crab Fest Event.	1.4		25th Ch7 Mandurah Crab Fest was successfully delivered in March 2026. All accounts have been reconciled, with the final report in progress. The City is awaiting the independent economic impact report via Tourism WA contractor Metrix Consulting, which is the last input to complete the City's final event report.	Festivals and Events
Project EC25: Mandurah Christmas Lights Plan and deliver the annual Mandurah Christmas Lights Trail.	1.4		The City has delivered the 4 major events of the Christmas program: - Mandurah Christmas Pageant - Christmas Lights Trail - Carols in the Park - New Years Eve Fireworks Lotterywest provided a grant of \$120,000 in support of Mandurah Christmas activities. A full event report has been completed.	Festivals and Events
Project EC26: Aged Care Industry Development Advocate and support the development of the Aged Care Industry in Mandurah including increases in residential care facility provision and innovations in training.	1.1, 1.2, 1.6		The City advocated and supported the development of funding for an Aged Care Workforce Centre of Innovation in Mandurah. This project was unsuccessful at the State and Federal Election. The City will now refocus efforts in investment attraction for private development in this sector. Investment attraction collateral has progressed, with a general investment prospectus to be produced initially and industry specific prospectus including Aged Care to be produced thereafter, expected to be complete by December 2026. City officers are exploring opportunities for the collaboration with State government as part of the Peel Health Campus redevelopment.	Economic Development
Project EC27: Promotion of Local Job Opportunities Develop a feasibility study to explore improved display and promotion of local job opportunities for Mandurah residents.	1.1		Project planning and stakeholder engagement underway, with recruitment finalised for a Senior Project Officer to pick up this project for delivery by December 2026.	Economic Development
Project EC28: Mandurah Library Site Develop a Master Plan for the existing Mandurah Library site to consider the future allocation of services and potential investment opportunities in line with the principles of the City's Property Strategy.	1.1, 1.3, 1.5		Commencement of this project has been deferred as the Mandurah Library and Learning Hub Needs Analysis requires completion prior to any work commencing.	Strategic Land Use Planning

Project EC29: Old Bowling Club Site Facilitate potential development opportunities in line with the principles of the City's Property Strategy.	1.1, 1.3, 1.5	●	Title for 6 Banksia St, Mandurah has been issued.	Property Services
Program EC01: Business Support and Entrepreneurial Capacity Building Promote and support small business and entrepreneurship in Mandurah.	1.1, 1.2, 1.5	●	Running from February to April, the City's facilitator delivered another round of Startup Smart and Marketing for Small Business workshop programs for local businesses and startups. The two programs were delivered at the Dawesville Community Centre for the first time, with good attendance and positive feedback noted, and preparation is underway and registrations open for the next round to be delivered in July 2026.	Economic Development
Program EC02: Human Capital Development Promote and support local education pathways and training and skill development programs and initiatives.	1.5, 1.6	●	The City has supported several human capital initiatives this year, including continued support for the Children's University program with UWA and local primary schools. Planning for the 2026 Jobs Expo will commence in July, with recruitment finalised for vacant Senior Project Officer role to commence this and other projects.	Economic Development
Program EC03: Investment Attraction Develop and deliver a campaign to promote investment (Government & Private), business and lifestyle opportunities.	1.5	●	Planning underway to deliver the Investment Attraction project, with draft marketing collateral near to completion. The internal project plan for the Investment Attraction Framework has been completed. Development of collateral including general and industry specific Investment Prospectus documents and supporting web pages are currently progressing to support initial delivery of the Investment Attraction program in calendar 2026.	Economic Development
Program EC04: City Centre Activation Support City Centre Activation through the delivery of City and business led programs and activities (including delivery of the Business Incentives Grants Scheme).	1.1, 1.2, 1.5	●	City Centre activation has continued throughout this year, with ongoing place-making initiatives across key locations including Smart St Mall and George Robinson Gardens, in addition to the successful delivery of Winter Festival 2025, Christmas in Mandurah 2025/26, Crab Fest 2026, and commencement of Winter Festival 2026. Valentines' Day activation trial 'Love in Mandurah' delivered on 14 February, supporting increased visitation and vibrancy within the City Centre and rebuilding reputation for the City Centre and Smart St Mall as a visitation destination. New trial activation delivered on 10 May; 'Pink Walk - Steps for our Mums' Mother's Day walking event, to encourage increased visitation and vibrancy within the City Centre in late Autumn shoulder season. Ongoing support has also been provided through the City Centre Incentive Program for both City-led and business-led projects including Christmas and Crab Fest.	Economic Development
Program EC05: Business Conferences & Events Support Program Attract and secure new business conferences and events to Mandurah to encourage private investment.	1.5	●	The City has continued to support external events and business conferences throughout the year, with several events delivered since July 2025 and applications received for assessment this year for events to take place later in the calendar year during 2026/27. These include the annual Leading the Future AI Conference, GoSH Hackathon, and Mandurah Tech Fest.	Economic Development
Program EC06: Peel Chamber of Commerce & Industry (Peel CCI) Provide funding and support to the Peel CCI for the delivery of programs and services to build the capacity and sustainability of local Mandurah businesses.	1.4	●	The City and the Peel Chamber have taken up the option to extend our service agreement for an additional two years, including a Platinum Partnership level membership, and sponsorship of their Annual awards event and additional business community events.	Economic Development
Program EC07: Tourism Development Provide funding and support to Visit Mandurah to plan and deliver tourism destination and product development services.	1.4	●	Visit Mandurah continue to meet the requirements of the City's MoU and continue to deliver visitor servicing activities and destination marketing campaigns on behalf of the City, as well as management of the Mandurah Ocean Marina Chalets.	Economic Development
Program EC08: City of Mandurah Events Program Plan and deliver the City of Mandurah's Events Program including City and externally delivered feature and community events (City events include Christmas Pageant, New Year's Eve Celebrations. and Winter in Ma	1.4	●	The City of Mandurah event program continues to be developed; officers continue to seek new opportunities for events to be delivered in Mandurah that provide both economic and social benefits.	Festivals and Events

Program EC09: External Event Support Program Attract and secure new major (cornerstone and feature) events to Mandurah.	1.4	●	Externally delivered events during 2025/26 include; •Pre-season fixture between Perth Glory and Melbourne Victory at Peelwood Reserve. The event was a part of Perth Glory's WA Regional tour. •Alcohol Think Again Beach Volleyball State Series •RegFest - Mandurah Country Music Festival •Mandurah Caravan, Camping, 4WD & Boat Show •National Cricket Inclusion Championships •Floorball Australia National Championship •AAMI Community Series - Fremantle Dockers v Adelaide Crows •Mandurah Duck Race •Mandurah Oceana Open (Judo WA)	Festivals and Events
Program EC10: Giants of Mandurah Support the delivery and programming for the ‘Giants of Mandurah’ project.	1.4	●	Program support of the Giants of Mandurah is ongoing with the installations continuing to be popular with both tourists and the community.	Festivals and Events

Focus Area 02: Community

Objectives 2.1 - Access to support services that enhance opportunities for everyone 2.2 - Safe and connected communities 2.3 - Inclusive and welcoming places, spaces and neighbourhoods 2.4 - An enriched, creative, and empowered community that values culture, heritage and life long learning 2.5 - A healthy lifestyle and healthy community, with an emphasis on prevention 2.6 - Modern health facilities and services that are local, accessible, affordable, and fit for purpose				
Action	Objective	Status	Comment	Responsibility
Project C01: Lakelands Community Centre and Library Develop a Business case to examine the ongoing options for the provision of the Lakelands Community Centre and Library facility.	, 2.2, 2.3, 2.5,	●	Project planning has commenced, with the project plan (business case) being developed and an initial meeting has been undertaken to scope out the project, including land, possible models, service delivery and costs, project team, funding sources, research and planning.	Community Services
Project C02: Central Mandurah Library & Learning Centre (TRANSFORM MANDURAH) Undertake a needs analysis and business case for the development of a new central Library and Learning Hub.	2.3, 2.4	●	The City has received and completed the Needs Analysis. The Business Case is 80% complete and expected to be finalised in early 2026/27.	Place and Community
Project C03: Dawesville Community Centre Finalise construction of the new Dawesville Community Centre.	2.3, 2.4	●	Building works were completed in June 2025. Landscaping works have commenced, anticipated completion October 2026. Green Building Council 5 Star rating application being prepared for lodgement by December 2026.	Project Management
Project C05: Rushton Park North Lighting Upgrade Design and deliver the upgrade of sports lighting for Rushton Park North Ovals.	2.2, 2.3, 2.5	●	Construction works are 90% Complete. Expected completion end August 2026.	Project Management
Project C06: Mandurah Netball and Multi-purpose Hard Courts Complex Progress the site identification, planning, design and construction of the new facilities.	2.3, 2.5	●	State election commitment funding of \$20m secured. City officers have continued to liaise with State Government. An announcement on the location of the Regional Netball facility is expected in mid 2026. Planning work and environmental impact assessments are underway, and an RFQ for concept design has been awarded with site selection to be confirmed.	Economic Development
Project C07: Mandurah Aquatic & Recreation Centre (MARC) Master Plan Develop a Master Plan for the site to integrate additional indoor courts together with group fitness space, access and parking.	2.3, 2.5	●	The Needs Analysis and Environmental Assessment have been progressed. Draft Concept Plans have been prepared for internal review. This will be prepared in conjunction with Project C08: MARC Indoor Multi Use Courts.	Strategic Land Use Planning
Project C08: MARC Indoor Multi Use Courts Develop a detailed design and commence construction of the indoor multi use court expansion based on the outcomes of the master plan.	2.3, 2.5	●	Project planning works are underway and concept design is progressing. Grant funding agreements approaching completion.	Project Management
Project C09: MARC Aquatic Play Ground Replacement Design and deliver the renewal of the Aquatic Playground.	2.3, 2.5	●	Playground design is well progressed, with construction planned for 2026/27.	Project Management
Project C10: Peel Hockey Facilities Develop a plan for the upgrade / replacement of turf facilities for hockey.	2.3, 2.5	●	Peel Hockey turf upgrade/replacement complete.	Project Management

Project C11: Peelwood Reserve Master Plan Develop a Master Plan for the district level facility to guide the future development of community infrastructure of the site.	2.3, 2.5		The Master Plan will integrate existing City and Club driven projects, along with a future vision for the reserve. Draft concept plans have been prepared for early stakeholder engagement. Internal discussions have highlighted an alternate project and delivery with landscape services on budget so will defer further engagement until closer to the time funds are committed on LTFFP.	Strategic Land Use Planning
Project C12: Community Sheds Plan, design and deliver community shed facilities in; - Central Mandurah \$2.65M - Falcon \$647k	2.5		Concept designs have been completed. Progressing to detailed design and construction is subject to external grant funding.	Project Management
Project C13: Mandurah Performing Arts Centre Advocate for funding and undertake facility refurbishments and upgrades (including HVAC system replacement) to the Mandurah Performing Arts Centre in line with the facility renewal program.	2.3, 2.4, 4.3		HVAC design is complete. Currently in procurement phase in two stages, with Stage 1 Expression of Interest (EOI) scheduled for July 2026 Council meeting. Construction scheduled for completion by 30 June 2027.	Project Management
Project C14: Lakelands Youth Park Confirm funding and develop a detailed design for a new skate and youth park facility in Lakelands.	2.3, 2.5		A design consultant was appointed, to develop the concept design following community engagement. Community engagement undertaken and draft concept design will be published at the end of July, with refinements following the comment period, before the final concept plan and report will be produced. Detailed design to be completed in 2026/27.	Landscape Services
Project C15: Literacy Strategy (TRANSFORM MANDURAH) Develop a Literacy Strategy to guide advocacy and investment in improved learning outcomes for Mandurah.	2.4		Research and engagement have commenced for the Literacy Strategy. The project is due for completion by December 2026.	Place and Community
Project C16: Mandurah Health Precinct Structure Plan (TRANSFORM MANDURAH) Undertake a review of the Mandurah East Structure Plan, including land uses and transport networks, to guide future development of the Health Precinct .	2.1, 2.6		Advertising now closed. 30+ submissions received. Review of submissions on-going. Implications of new announcements regarding Peel Health Campus on the Structure Plan are being considered with focus required on the concept designs being prepared for the Hospital and the relevant technical information that will be prepared by the Alliance team working on the project.	Strategic Land Use Planning
Project C17: Age Friendly Strategy Develop a strategy that supports older adults within Mandurah's community.	2.1, 2.3, 2.5		Community engagement has been completed, and the draft Age Friendly Strategy has been prepared.	Seniors
Project C18: City Centre Heritage Trail Develop a plan for a City Centre Heritage Trail.	2.1, 2.3, 2.5		The City has developed a Project Plan for the City Centre Heritage Trail. The next step is for the City to undertake a co-design process with local stakeholders to reimagine a new and improved Heritage Trail in the City Centre. This project is due for completion by December 2027.	Heritage and Community Capacity
Project C19: CCTV Masterplan Undertake a review of the City's CCTV Masterplan.	2.2		Internal and external consultation with key stakeholders has been completed. Officers are now collating the feedback and preparing a draft document. The project remains on track for completion by December 2026.	Community Development
Project C20: Mandurah Arts Festival Plan and deliver the City's annual Arts Festival.	2.3, 2.4		The Mandurah Arts Festival was successfully delivered and completed in October 2025. Preparations are underway for the 2026 Festival.	Arts and Culture
Project C21: Stronger Suburbs Community Safety Plan and deliver project activities aimed at enhancing home security for Mandurah residents.	2.2, 2.3		The Stronger Suburbs Cocoon Project continues to deliver community safety initiatives, including WA Police and resident engagement, safety education, audits, rebates, Street Meet and Greet, Cuppa with a Cop, and the Business VigiLENS Safety and Security Guide. The latest Department of Justice report has been submitted, activities are on track, the 2025/26 Safety Rebate funding is fully expended, and \$40,000 has been budgeted for the scheme to continue in 2026/27 until funds are spent. Delivery of the Stronger Suburbs Cocoon Project continues, with the final round of the Community Safety Incentive Rebate Scheme now open and attracting strong community interest. Street Meet and Greet sessions are also continuing across targeted neighbourhoods, providing opportunities for residents to connect with City officers, WA Police and community partners, access local safety information, and discuss local concerns.	Community Development
Project C22: Paint the Town REaD Plan and deliver project initiatives focused on early childhood and family literacy outcomes.	2.3, 2.4		Involvement in the Paint Mandjoogoordap REaD has proven a useful mechanism to improve literacy in the community. This project is now complete, and the grant has been acquitted.	Community Development

Project C23: Mandurah Road Pedestrian Bridge Advocate for funding to construct a new pedestrian bridge linking Madora Bay and Lakelands at the intersection of Banksiadale Gate and Mandurah Road.	2.2, 2.5, 3.4, 4.4		The Madora Bay Pedestrian Bridge is a State Government project. The City will continue to advocate for the project's priority with the State when opportunities arise.	Advocacy and Engagement
Project C24: Birchley Road Boat Ramp (Coodanup) Undertake an upgrade / replacement of the Birchley Road Boat Ramp infrastructure.	2.3, 4.4		Design of the upgrade and replacement of the Birchley Road Boat Ramp infrastructure is complete.	Marina and Waterways
Project C25: Sutton Farm (Halls Head) Design and construction of new public jetty and public carpark infrastructure to service the Sutton Farm precinct.	2.3		Developer to complete car park construction. Public Jetty works are pending State Government funding.	Project Management
Project C26: Coodanup Foreshore (Coodanup) Staged upgrade including planning, design and construction of playground, landscaping and foreshore protection works.	2.3, 2.5		Stage 4 construction well progressed, with the car parks the only remaining item to be delivered. Community Consultation commenced for stage 5 to be delivered in 2026/27.	Landscape Services
Project C27: South East Dawesville Channel Foreshore (Dawesville) Staged upgrade including planning, design and construction of playground, landscaping and carparking.	2.3, 2.5		Concept design presented to the Port Bouvard Sports and Recreation Club, and comments being considered as part of updated design.	Landscape Services
Project C28: Norwich Reserve (Greenfields) Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5		Construction well progressed. The irrigation and turf area to be installed, pending power being installed by Western Power.	Landscape Services
Project C30: Bardoc Reserve (Greenfields) Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5		Community engagement undertaken, concept design to be published online in early July.	Landscape Services
Project C31: Blue Bay Foreshore (Halls Head) Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5		Design to commence in the 2026/27 financial year. Construction planned for the 2027/28 and 2028/29 financial years.	Landscape Services
Project C34: Mississippi Reserve (Greenfields) Plan, design and deliver sump beautification and landscaping upgrades.	2.3, 2.5		Design to commence in the 2026/27 financial year. Construction planned for the 2027/2028 financial year.	Landscape Services
Project C35: Parkridge Boat Ramp (Bouvard) Undertake an upgrade / replacement of the Parkridge Boat Ramp infrastructure.	2.3, 4.4		On-hold as funding was not granted. Funding application being prepared for utilisation study required to support business case.	Marina and Waterways
Program C01: Club Night Lights and Community Sport and Recreation Facility Fund (CSRFF) Administer the State Government initiated Sport and Recreation funding programs within the grant funding program guidelines.	2.6		The State Government has not yet opened the Community Sport and Recreation Facilities Fund (CSRFF) or the Club Night Lights Program, with no confirmed timeframe for the recommencement of either program. Projects supported through earlier funding rounds are progressing well, with the Rushton North LED Lighting Upgrade advancing as planned and the Mandurah Hockey Stadium Surface Upgrade successfully complete.	Recreation Services
Program C02: Club Development Delivery of initiatives to support sustainable, financially viable and well-governed clubs that meet the needs of members.	2.3, 2.5		The City's Club Development Program continues to support approximately 120 local sporting and recreational clubs through governance training, capacity-building initiatives and volunteer support. The State Government has confirmed that the Every Club Funding program will conclude following the current extension to 30 June 2026. All funded projects and initiatives are progressing in accordance with funding requirements, with ongoing monitoring informing future program planning.	Recreation Services
Program C03: Funding and Grant Facilitation Administer the Kidsport Program and facilitate the Outstanding Representative and Club Grant Programs.	2.3, 2.5		The City continued to promote and facilitate access to Sport and Recreation funding opportunities for local clubs and community groups. Club Grant Outstanding Representative - 53 approved Club Grant - 14 approved Kidsport - 1726 approved	Recreation Services
Program C04: Sports Awards Recognise and Celebrate the achievements of Mandurah's Sporting Community.	2.4		The City of Mandurah Sports Awards were held on Wednesday, 19 November 2025 at Rushton Park, celebrating the achievements of local athletes, officials, volunteers and clubs. Planning has commenced for the 2026 Sports Awards which will be held on November 4.	Recreation Services
Program C05: Community Initiated Infrastructure Program Progress expression of interests and applications in accordance with Community Initiated Infrastructure Policy.	2.3, 2.5		Officers continue to implement the Community Initiated Infrastructure Program (CIIP).	Recreation Services

Program C06: Public Health and Wellbeing Plan Deliver and report on the city of Mandurah Public Health and Wellbeing Plan.	2.3, 2.5	●	The Public Health Plan was endorsed by Council at its meeting in May 2026.	Health Promotion
Program C07: Access and Inclusion Plan Deliver and report on the Access and Inclusion Plan.	2.3, 2.5	●	The Draft Disability Access and Inclusion Plan has been completed and Council endorsed the draft to be published for community feedback. The final plan will be presented to Council for consideration in July 2026.	Heritage and Community Capacity
Program C08: Arts and Culture Strategy Deliver and report on the Arts and Culture Strategy.	2.4	●	The City has continued to implement actions consistent with the Arts and Culture Strategy such as approval of the Public Art Policy, presentation of Mandurah Open Studios, progressed procurement of public art murals in Madora Bay and Coodanup Foreshore, progress of the Message Stick for return to the Eastern Foreshore, delivery of professional development workshops and exhibitions at CASM including Masterpieces, Junior Masterpieces, Where Thorns Speak and Koort, Boodja & Memory: A Bibbulmun Reflection.	Arts and Culture
Program C09: Community Safety Strategy Deliver and report on the Community Safety Strategy.	2.3	●	Implementation of the Community Safety Strategy 2024–2029 continues, with key actions progressing across crime prevention, community engagement and place-based safety initiatives. During the reporting period, this has included ongoing engagement with residents and businesses regarding local safety concerns, delivery of the Community Safety Incentive Rebate Scheme, expansion of the City's CCTV network, CPTED advice, installation of pole wraps, progression of the City's Child Safe commitments, and a range of community safety initiatives.	Community Development
Program C10: Homelessness and Street Present Action Plan (Sector Led) Deliver and report on the Homelessness and Street Present Action Plan.	2.1, 2.2, 2.3	●	City officers continue to implement the Homelessness and Street Present Action Plan, such as facilitating the stakeholder network, participating in the Common Ground Project Team, involvement in the Rough Sleeper Action Group, researching best practice, responding to specific rough sleepers and advocacy. Implementation of the Shared Approach to Ending Homelessness 2025–2027 continues to build momentum, with actions being progressively delivered in partnership with government agencies, community organisations and service providers. Collaborative work remains focused on improving coordination, strengthening service pathways and supporting people experiencing or at risk of homelessness. Planning is also well underway for Homelessness Week 2026, with activities being coordinated at the Tuart Avenue Community Facility and Mandurah Forum to raise community awareness, showcase local support services and promote a coordinated, community-wide response to homelessness.	Community Development
Program C11: Place Enrichment Strategy Deliver and report on the Place Enrichment Strategy.	2.3	●	Implementation of the Place Enrichment Strategy 2023–2027 continues to strengthen community connection, participation and neighbourhood activation across Mandurah. During the reporting period, officers have continued to support community-led initiatives, partnerships and local activations that encourage social connection, build community capacity and foster a sense of belonging. Delivery has remained responsive to local priorities, with a focus on empowering residents and community groups to lead initiatives that contribute to vibrant, connected and resilient neighbourhoods.	Community Development
Program C12: Reconciliation Action Plan (Stretch RAP) Deliver and report on the Reconciliation Action Plan (or equivalent alternative).	2.4	●	The initial community engagement phase to inform development of the City's reconciliation commitment was completed, and a draft report of findings received.	Heritage and Community Capacity
Program C13: Youth Development Strategy Deliver and report on the Youth Development Strategy.	2.4	●	The City has met its reporting obligations and is tracking all programs and delivering on a broad mix of programs, events, leadership and complex guidance and support.	Youth Development
Program C14: Community Grants & Funding Program Deliver the City's community grants and funding programs in accordance with Council policy.	2.3, 2.4, 2.5	●	The Community Grants and Funding Program was successfully delivered in accordance with the endorsed annual program schedule, providing funding opportunities that support community development, capacity building and community-led initiatives. All grant rounds and associated funding activities within the Community Services portfolio were completed for the 2025/26 financial year, including program administration, assessment processes, funding acquittals and stakeholder engagement, ensuring the effective allocation of resources and achievement of intended community outcomes.	Heritage and Community Capacity

Program C15: Local History & Heritage Deliver and report on the key activities of the Mandurah Heritage Action Plan.	2.3, 2.4	●	The Mandurah Heritage Action Plan was successfully progressed throughout the 2025/26 financial year, with key initiatives delivered to support the identification, preservation, promotion and celebration of the City’s local history and heritage. Significant progress was achieved on the conservation of Canopus, with conservation works commencing. In addition, the City secured funding for a purpose-built display facility that will house Canopus through a State Government Election commitment.	Heritage and Community Capacity
Program C16: Mandurah Performing Arts Centre (ManPAC) Provide funding and support to the Mandurah Performing Arts Centre to deliver arts development programs and services.	2.4	●	The City is progressing a review of the ManPAC MOU, including a new approach to a funding strategy. The City has engaged with the ManPAC Board, with a draft document to be presented for the Board to review.	Arts and Culture

Focus Area 03: Environment

Objectives 3.1 - Nature has a voice in all decision-making 3.2 - A shared responsibility for our environment with a focus on engagement, education and respect 3.3 - Our natural environment is celebrated, protected and restored for generations 3.4 - Our built environment is clean, accessible and sustainable 3.5 - Our coast and waterways are healthy and celebrated				
Action	Objective	Status	Comment	Responsibility
Project E01: Waste Management Centre Develop a master plan for the Waste Management Centre.	3.3, 3.4	●	Waste consultant services are being procured through a formal Request for Tender process to assist with the preparation of the master plan for upgrade of the Waste Management Centre.	Waste Management
Project E02: Tims Thicket Septage Facility Plan for the decommissioning of the Tims Thicket Septage Facility.	3.3, 3.4	●	The Department of Water and Environmental Regulation (DWER) has completed its assessment of the Licence Amendment application for the Tims Thicket Waste Facility and has formally accepted the application for processing. As required under the Environmental Protection Act 1986, DWER subsequently undertook a statutory public advertising process, which has now concluded. The City is awaiting the outcome of DWER’s assessment following consideration of submissions received during the advertising period. It is anticipated that the amended licence will be issued in August 2026.	Waste Management
Project E03: Waste Management Service Review Evaluate the different methodologies for delivering waste management services and identify a preferred methodology post the current Waste Alliance contract. Procure in accordance with preferred methodology.	3.4	●	The Waste Service Review project has been completed, and the findings were presented to Elected Members on 2 June 2026. Following endorsement of the preferred service delivery and procurement approach presented during this briefing, City officers have commenced implementation of the recommended procurement methodology for the City's future waste services.	Waste Management
Project E04: Town Beach Seawall Plan, design and undertake the Town Beach buried seawall upgrade works.	3.3, 3.5	●	Seawall is complete with access stairs to be constructed over coming months.	Marina and Waterways
Project E06: Breakwater Parade Seawall Renewal Plan, design and deliver the renewal of the Mandurah Ocean Entrance seawall adjacent to Breakwater Parade.	3.3, 3.5	●	Design complete. Engineering investigations have found the asset is in better condition than initially thought and works will be deferred.	Marina and Waterways
Project E07: Doddi's Beach Coastal Erosion Protection Undertake planning for the Doddi's Beach Coastal Erosion Protection structure.	3.3, 3.5	●	Design complete. Grant application for construction works has been successfully secured.	Marina and Waterways
Project E08: Restoration of the Peel Harvey Estuary & Waterways (TRANSFORM MANDURAH) Advocate and support the Peel Harvey Catchment Council in environmental restoration activities to improve the water quality and health of the Peel Harvey waterways.	3.3, 3.5	●	The City has developed a recommended advocacy approach for the Peel–Harvey Estuary.	Advocacy and Engagement
Project E09: Southern Beaches Coastal Hazard Risk Management & Adaptation Plan (CHRMAP) Development of a CHRMAP for the City's southern beaches.	3.3, 3.5	●	Council adopted the final CHRMAP at its meeting in April 2026.	Marina and Waterways
Project E10: Estuarine Coastal Hazard Risk Management & Adaptation Plan (CHRMAP) Development of a CHRMAP for the City's estuarine environment.	3.3, 3.5	●	Procurement in progress to engage CHRMAP consultant.	Marina and Waterways

Project E11: Ecological Corridors Plan Draft the Ecological Corridors Plan to identify and protect pathways for fauna to safely traverse across the Mandurah landscape.	3.3		The project scope has been developed and presented to MEAG in April. Planning and Market Research for the project is currently underway.	Bushland Management
Project E12: Northern Beaches Access Plan Develop a master plan to guide the installation and management of access to Mandurah's Northern beaches.	3.2, 3.3, 3.5		Plan in progress with inspections of infrastructure and accessways complete.	Marina and Waterways
Project E15: Urban Canopy Plan Develop an Urban Canopy Plan in line with the State's Perth and Peel Greening Strategy, including a community-led vision for Mandurah's urban canopy.	3.2, 3.4		State Government's Perth and Peel Greening Strategy was released mid-January with the Action Plan following soon after in February 2026. The City will commence planning for a community consultation process to develop a shared vision for Mandurah's urban canopy. This is planned to commence in 2026/27.	Landscape Management
Project E16: Litter and Illegal Dumping Plan Develop a litter and illegal dumping plan to encourage better compliance from community with the City's waste management system and guide rapid and effective response to littering and illegal dumping incidents.	3.2, 3.3, 3.4, 3.5		The Litter and Illegal Dumping plan is progressing in accordance with the revised timeline presented to Elected Members in May 2026. The draft plan is planned to be presented to Elected Members in September, ahead of going out for public consultation.	Environmental Engagement
Project E17: Energy Management and Carbon Emission Reduction Plan Review the City's Carbon Emission Reduction Plan and include consideration of energy management procedures to ensure an abundance of affordable clean energy to support City operations.	3.2, 3.4		Scoping of the plan is progressing. Data analysis and performance review is underway to inform plan development.	Environmental Engagement
Program E01: Waste Management & Education Implement the City's Waste Management and Waste Education Plans and report on performance.	3.3, 3.4		City officers continue to progress the implementation of the actions from the City's Waste Plan and Waste Education Plan.	Waste Management
Program E02: Coastal Planning & Risk Management Implement the recommendations of the CHRMAPs to ensure protection and enhancement of the City's coastal and marine built and natural environment.	3.3, 3.5		The City is progressing implementation of CHRMAP recommendations to protect and enhance our coastal and marine environments. Protection measures for Doddi's Beach have been designed and beach width monitoring has been continuing. The Southern Beaches CHRMAP has been finalised. The Estuarine CHRMAP is commencing	Marina and Waterways
Program E03: Environment Strategy Implement the recommendations of the City's Environmental Strategy	3.2, 3.3, 3.4, 3.5		City officers continue to progress the implementation of the actions from the Environment Strategy.	Natural Environment
Program E04: Mandurah Biodiversity Strategy Review and update the Bushland Conservation and Management Strategy.	3.1, 3.3		This program is due to commence in 2026/27.	Bushland Management
Program E05: Biosecurity Program Implement the City's biosecurity program targeting the control of feral animals and pest plants.	3.3		Continued implementation of integrated pest management actions has progressed across the project area, with a focus on autumn control programs targeting red foxes (<i>Vulpes vulpes</i>) and European rabbits (<i>Oryctolagus cuniculus</i>). These activities aim to reduce predation pressure on native fauna and minimise grazing impacts on native vegetation, supporting broader biodiversity conservation outcomes. Follow-up control measures were undertaken within the southern corridor during early winter to reinforce the effectiveness of initial control efforts and further reduce populations. Additional targeted follow-up activities are scheduled for late winter, early spring and summer across both the northern and southern corridors, to support ongoing reductions in rabbit and fox populations. Ongoing Ovocontrol treatment programs have been implemented to assist in managing urban pigeon populations and reducing associated environmental and amenity impacts.	Bushland Management
Program E06: Water Monitoring & Management Implement the urban lakes monitoring and management program.	3.3, 3.5		City officers continue to implement the urban lakes monitoring and management program.	Landscape Management
Program E07: Waterwise Council Program Implement the Waterwise Council program.	3.2, 3.3, 3.4		The City has received notification of Gold Waterwise status. The City has maintained this status since 2009.	Landscape Management
Program E08: Bushland Management Plans Review and implement Bushland Management Plans for City managed bushland reserves.	3.2, 3.3		An audit of 20 reserves has been completed, with a consolidated report prepared outlining findings and recommendations.	Bushland Management
Program E09: Greening Mandurah Framework Implement actions under the Greening Mandurah Framework.	3.2, 3.4		A major review of the existing Greening Mandurah framework is due in 2026/27.	Landscape Management
Program E10: Groundwater Operating Plan Undertake groundwater monitoring and reporting in alignment with approved groundwater allocations and plan for the City's future groundwater irrigation needs.	3.3, 3.4		Groundwater License Operating Strategy (GLOS) is completed and awaiting DWER review and approval. Current annual monitoring and reporting is being delivered in line with our draft GLOS.	Landscape Management

Program E11: Environmental Education and Volunteering Deliver environmental education programs and engage community in environmental volunteering opportunities.	3.2, 3.3, 3.5		Environmental education and volunteering program deliverables included: •Facilitation of Embrace a Space community planting activities in Dawesville and Meadow Springs •Environmental engagement stalls at community events including Riverside Gardens Neighbour Day, Coastal Waste Warriors Education Trailer Launch, Coastal Waste Warriors Coodanup Clean-up (June) •6 community environmental education workshops facilitated •Quarterly Mandurah Environmental Volunteering Alliance networking event held in June •Execution of environmental awareness and promotion activities including monthly newsletter and social media engagement	Environmental Engagement
Program E12: City Waste Plan Review the City's Waste Plan and seek endorsement from the Department of Water and Environmental Regulation.	3.3, 3.4		The City’s Waste Plan has not yet undergone a formal review. However, in compliance with regulatory requirements, a formal Status Report on the actions within the Waste Plan was prepared and submitted to the Department of Water and Environmental Regulation (DWER) in late September 2025. This Status Report provides an opportunity to update the Waste Plan by adding new actions. As part of this process, the City included seven additional actions. At this stage, the City has not received a formal response from DWER regarding the submitted Status Report.	Waste Management

Focus Area 04: Leadership

Objectives 4.1 - A clear and shared vision for Mandurah’s future 4.2 - Sound decisions based on evidence and meaningful engagement 4.3 - Effective advocacy focused on the needs of the community and strong relationships with key stakeholders 4.4 - Well-maintained assets and facilities that meet the needs of our community 4.5 - Responsible, transparent, value for money delivery of well planned, sustainable, projects, programs and services 4.6 - A committed, innovative, effective, and values driven Council and workforce				
Action	Objective	Status	Comment	Responsibility
Project L01: Strategic Community Plan Review Undertake periodical reviews of the City of Mandurah 20-Year Strategic Community Plan 2024-2044.	4.1, 4.6	●	A desktop review of the Strategic Community Plan 2024–2044 was undertaken in Q3 25/26 with no changes reported.	Corporate Planning and Performance
Project L02: Corporate Business Plan Undertake an annual review of the City’s 4-Year Corporate Business Plan.	4.5	●	The Corporate Business Plan 2026-2030 was adopted by Council at its meeting on 23 June 2026.	Corporate Planning and Performance
Project L03: Local Planning Strategy: Review and Update Undertake a review and update to the Local Planning Strategy to ensure alignment with the Strategic Community Plan and recently progressed Council strategies and plans.	4.5	●	The document Review has been completed and updates to the Strategy have progressed. The next stage is to include outcomes from the Mandurah Strategic Centre Precinct Structure Plan analysis on housing and non-residential floorspace into the updated Strategy.	Strategic Land Use Planning
Project L04: Customer Service and Community Engagement Strategy Review the City’s Customer Service Strategy & Community Engagement Framework, and develop a consolidated approach for the delivery and evaluation of customer service & engagement activities.	4.2, 4.5, 4.6	●	The Customer Experience Strategy has been drafted, which includes the Customer Service Framework, Community Engagement Framework and Strategic Communications Framework.	Customer Services
Project L05: Privacy & Responsible Information Sharing (PRIS) Plan Develop a plan to govern the City’s accountabilities for the responsible sharing of information in line with the State Government’s new PRIS legislation.	4.5, 4.6	●	Privacy & Responsible Information Sharing (PRIS) Plan developed. PRIS implementation is ongoing, the new legislation is due to come into force on 1 July 2026. Introduction of the notifiable information breach scheme that requires an IPP entity to notify affected individuals, and the Information Commissioner comes into effect on 1 January 2027.	Information Management
Project L06: Community Sentiment and Perception Develop a model to track and evaluate community sentiment and perception for the City’s programs and services.	4.2	●	This project is aligned with implementation of the new website and the review of the Mandurah Matters platform, both of which have the potential to deliver community sentiment and tracking capability. The review of the Mandurah Matters platform will commence in Q2 2026/27 and the delivery of the final model is now aimed for Q3 2026/27. Ahead of this review, the assessment and review of third-party survey providers has commenced, focused on identifying alternative platforms capable of delivering community sentiment and customer satisfaction surveying aligned with organisational requirements.	Communications and Civic Affairs
Project L07: City of Mandurah Signage Framework Develop a City wide signage framework to guide the design and implementation of directional/way finding signage across the City including the City Centre.	4.4	●	Project scoping and desktop review completed, with the first phase of identifying and addressing key entry signage into Mandurah underway and aimed for completion early 2027.	Communications and Civic Affairs
Project L08: Website Development Review and implement upgrades to the City’s website as a key communication tool for the community.	4.2	●	The new website was cut over on 29th April 2026. Feedback thus far has been positive, and the new platform and layout will be further developed over time to meet identified customer needs. The ChatBot is fully developed and tested and is currently being trained. Release for use will likely occur in Q1 2026/27.	Systems and Digital Services
Project L09: Workforce Plan Implement the key actions of the City’s Workforce Plan.	4.6	●	Progress towards the key actions of the Workforce Plan continues, with achievements in the reporting period as follows: - Ongoing assessment and development of options related to the City’s Employee Value Proposition. - Business improvement assessment for onboarding and offboarding processes. - Delivery of presentation in relation to diversity in employment practices. - Delivery of corporate induction and internal training. - Progression with outcomes of culture and leadership actions.	People and Culture
Project L10: Learning Management System Review and implement a new learning management system to support learning and development outcomes for City employees, contractors and Elected Members.	4.6	●	Configuration, testing and implementation process occurred in December 2025 and the new system, MyLearn, was made available to employees on 15 January 2026.	People and Culture

Project L11: New Operations Centre Plan, design and construction for the City's new Northern Operations Centre.	4.4		Feasibility and concept design complete.	Project Management
Program L01: Marketing & Communications Develop and deliver communication campaigns across the 4 key focus areas.	4.1		Project campaign completed for the year.	Strategic Communications
Program L02: Civic Events & Citizenship Ceremonies Plan and deliver regular Civic Events and Citizenship Ceremonies.	4.6		6 Citizenship Ceremonies were conducted in 2025/26: •21 July 2025 (75% of people attended a ceremony within 3 months) •17 September 2025 (89% of people attended a ceremony within 3 months) •13 November 2025 (86% of people attended a ceremony within 3 months) •26 January 2026 (89.9% of people attended a ceremony within 3 months) •19 March 2026 (86.9% of people attended a ceremony within 3 months) •21 May 2026 (82.5% of people attended a ceremony within 3 months) 100% of people have been offered to attend a citizenship ceremony within 3 months.	Civic Affairs
Program L03: State & Federal Funding Requests Develop Advocacy Plans for priority City of Mandurah projects to seek government funding support through annual budget and election cycles.	4.3		The City is actively monitoring State and Federal budget and election cycles to identify advocacy opportunities for priority projects. Advocacy Briefs are being developed and constantly updated for all relevant projects to support upcoming funding requests.	Advocacy and Engagement
Program L04: Long Term Financial Plan Develop and review (annually) the City's Long Term Financial Plan.	4.5, 4.6		LTFP was adopted by Council at its meeting on 23 June 2026.	Financial Services
Program L05: Annual Budget & Fees & Charges Develop, manage and monitor the City's annual budget and conduct annual reviews of the schedule of fees and charges.	4.3, 4.4, 4.5		Annual Budget adopted in the ordinary council meeting 23 June 2026.	Financial Services
Program L06: Child Safe Organisation Deliver and report on the Child Safe Organisation Plan.	4.6		Key initiatives implemented in relation to the Child Safe Plan include: continuation of the internal reference group, progressing development of the facility signage, drafting the Child Safe Policy and supporting the delivery of community training.	Place and Community
Program L07: Corporate Business (IT) Systems Manage and monitor the availability of the City's Corporate Business (IT) systems.	4.5, 4.6		One licensing outage event occurred late June, which was immediately rectified but caused some minor downstream Outlook issues for staff. Root cause analysis is logged with Microsoft.	Business Services
Program L08: Workforce Health & Safety program Plan and deliver activities that focus on the physical and mental wellbeing of the City's workforce.	4.6		Data analysis for the development of the next 3-year WHS Strategic Plan has commenced and is being conducted by an independent consultant. The review aims to identify performance trends, highlight any gaps or deficiencies in WHS practices, and evaluate compliance with legislative requirements. The findings will assist with the development of the next 3-year WHS Strategic Plan and associated KPI's which will support continuous improvement initiatives and inform strategic planning efforts.	Safety
Program L09: Culture Program Plan, deliver and review activities that build a constructive workplace culture for the City's workforce.	4.6		- Progression with culture and leadership program as recently endorsed, providing internal training in emotional intelligence and building better teams. - Continuation of corporate induction, including culture and values session.	People and Culture
Program L10: Learning and Development Program Plan, deliver and review learning and development opportunities that build the capability and capacity of the City's workforce.	4.6		Training continues to be available for employees on a range of subjects including WHS, soft skills and more focused HR training. External training opportunities are identified through annual performance planning and training is undertaken to enhance skills and capabilities.	People and Culture
Program L11: Record Keeping Plan (RKP) Review and Implement the City's Record Keeping Plan.	4.5, 4.6		Information Management daily operational tasks are completed, which includes quality and assurance and audit checks of all scanned records and electronically received records. RKP review to commence quarter one 2026-2027.	Information Management